

## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

## SAVE THESE INSTRUCTIONS!

## BATTERY NOTES

Dispose of old battery promptly and properly.
Do not burn or bury batteries.
Use only fresh batteries of the required size and recommended type.
Do not mix old and new batteries, different types of batteries (standard, alkaline, or rechargeable), or rechargeable batteries of different capacities. If you do not plan to use the phone for two weeks or longer, remove the batteries. Batteries can leak chemicals that can destroy electronic parts.
You must install the batteries before connecting the telephone to the wall jack. If no batteries are installed, the telephone and Caller ID will not work. If you do not replace the batteries within two minutes, your Caller ID and telephone memory information may be lost.

## INSTALLATION

## CHOOSE YOUR LOCATION

Your unit must be placed on a hard flat surface and connected to the telephone wall jack. Allow at least 2.5 cm to the rear and 10 cm above the unit for ventilation.

1. Receiver
2. Receiver Volume Control
3. Hook Switch
4. Keypad
5. Tone/Pulse Switch
6. Redial Button
7. Transmitter
8. Store Button
9. Memory Button

## Caller ID Telephone*

*Requires subscription to additional features provided by your local telephone service provider.

## TO INSTALL BATTERIES

Batteries are required for the Caller ID functions and Telephone operations of the unit.

## To Install Batteries

1. Open the battery door by pulling back the latch.
2. Install three (3) AA alkaline batteries (not included).
3. Snap the battery door back into place.

Note: Once batteries are installed, you have 20 seconds to set up the Caller ID.

## To Replace Batteries

The unit will signal you when the batteries become weak and need replacing. Once battery power has been sufficiently drained, the icon will appear on the LCD display. Disconnect the line cord, replace the AA batteries with three (3) fresh ones. If you do not install fresh batteries within 2 minutes, your Caller ID and telephone memory information may be lost.

## SETTING UP YOUR CALLER ID

DO NOT CONNECT the line cord to the wall outlet until the Caller ID setup has been completed.
NOTES:

- If the Caller ID is not set up within 20 seconds after battery installation, press and hold both the REVIEW $\mathbf{A}$ and $\mathbf{V}$ buttons for 4 seconds to activate the Caller ID setup.
- If you do not have the Caller ID service and want the time/date set, please go to "To Set the Time Date" section.


## To Set the Language

The LCD shows "ENTER LANGUAGE" followed by a choice of 3 languages (English, Spanish, French). The LCD then shows "ENG ESP FRA".
Note: The "ENG" is blinking. Press REVIEW $\mathbf{\Delta}$ or $\boldsymbol{\nabla}$ button to select "ENG", "ESP", or "FRA". Press ERASE button to confirm.

## To Set the LCD Contrast

Once ENG is selected, the LCD shows "LCD CONTRAST".
Press REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button to adjust the level of contrast of LCD (from 1 to 5 , default is 3 ).
Press ERASE button to confirm.

## To Set the Area Code

Once contrast is set, the LCD shows "ENTER AREA CODE".
The first digit "-" of the area code will blink.
Press REVIEW $\boldsymbol{A}$ or button to enter the first digit. Press ERASE button to confirm and go to next entry.
Repeat above steps until the 3-digit area code is set.

## To Set the Time Date

Once area code is set, the LCD shows "ENTER TIME DATE". Press REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button to select the hour digits. Press ERASE button to confirm and go to the next entry.
Press REVIEW $\triangle$ or $\boldsymbol{\nabla}$ button to select the minute digits. Press ERASE button to confirm and go to the next entry.
Press REVIEW © or $\boldsymbol{V}$ button to select the month digits.
Press ERASE button to confirm and go to the next entry.
Press REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button to select the date digits. Press ERASE button to confirm.
The LCD shows "TOTAL:00 NEW:00", which means both the total call and new call counter are zero.

## USING THE PHONE ON A DESK

1. Plug the long telephone line cord into the jack in the bottom of the base. Thread it through the groove toward the back of the unit, then plug it into the modular phone jack.
2. Connect the coil cord to the jack in the handset and the bottom of the base. Then put the handset back to the cradle.

## hANGING THE PHONE ON THE WALL

When the unit is wall mounted, the handset guide holds the handset in place in the cradle.

## On a Wall Phone Plate

1. Plug the short telephone line cord into the jack in the base bottom and into the jack on the plate.
2. Hang the base on to the two pins and pull the base down to lock it on.
3. Plug the coil cord into the handset and base jacks.

## On a Wall Without a Plate

1. Install 2 screws with anchors into the wall, one above the other, 8.25 cm apart, extending 4.5 mm out from the wall to hold the base securely.
2. Install the long telephone line cord into the jack in the base. Thread it
through the groove and plug it into modular wall jack.
3. Hang the base on the screws and pull it down to lock it on.
4. Plug the coil cord into the handset and base jacks.

## TELEPHONE FEATURES

## TONE/PULSE SWITCH

Set switch to your type of service. If you don't know whether you have tone or pulse:

1. Put the switch on Tone.
2. When you have a dial tone, press any key on the keypad. If the dial tone stops, leave it on Tone. If not, change the setting to Pulse.

## RECEIVER VOLUME CONTROL

The receiver volume control is located on the side of the handset of your phone. This enables you to adjust the receiver volume from normal
(NORM) to high (HIGH) for a better listening level.

## RINGER OFF/LOW/HIGH

Your unit features a harmonic dual tone ringer that can be adjusted from a loud (HI) to a soft (LO) sound level. When you don't want to be disturbed, slide the switch to the OFF position. You can still make outgoing calls without being disturbed by incoming calls.

## PAUSE

Whether you have Tone or Pulse service, you can insert a 4 -second PAUSE into the dialing or storing of a number into memory in order to access custom and telebanking services, long-distance, etc. Press Redial button at the desired point in the number. Press Redial button again if an additional 4 seconds is needed.

## REDIAL

Automatically redials last number called (up to 32 digits). If the number was busy or unanswered:

1. Lift the handset.
2. Press Redial button.

## TELEPHONE OPERATION

## RECEIVING A CALL

1. When you receive a call, the phone will ring and the LCD will display the name and telephone number of the caller. If you want to talk to the caller, pick up the handset and use it like any basic telephone.
2. Put the handset back in the cradle to release the telephone line when your conversation is completed.

## DIALING A CALL

1. Pick up the phone and wait for a dial tone.
2. Press the keypad for the telephone number you wish to dial. The display will show the number that you dialed on the keypad. If you dial a number over 14 digits long, it will show the last 14 digits only.

## TONE/PULSE COMBINATION DIALING

Combination dialing is useful to subscribers of Pulse (rotary) service who wish to gain access to various low-cost long-distance or automated computer services otherwise not available to them.

1. With the Tone/Pulse switch in the Pulse position, dial the phone number.
2. Press * button, and your telephone will change to Tone dialing mode.
3. Dial your code/authorization number. When your call is completed,
your telephone will automatically return to the Pulse dialing mode.
Note: Combination dialing can also be stored into the memory for one-touch access to your long-distance or automated computer service.

## HEARING AID COMPATIBLE <br> This equipment is hearing aid compatible.

## BASIC MEMORY PROGRAMMING

The unit comes with 10-memory dialing.
Pick up the handset, and press Store button to enter memory store.
Press the keypad to enter the number that you want to program. The LCD on the back of the handset confirms the numbers you entered.
Press Store button again. The "MEM" will be displayed on the right corner of LCD.
Press the memory location (0 to 9) on the keypad. The LCD will then return to the standby mode.

## COPY FROM THE CALLER ID TO TELEPHONE MEMORY

Press REVIEW $\Delta$ or $\boldsymbol{\nabla}$ button until the Caller ID memory location to be copied appears on the LCD. Press Store button twice to enter memory store. The "MEM" will be displayed on the right corner of LCD.
Press the memory location ( 0 to 9 ) on the keypad. The LCD will then return to the standby mode.
If no key is pressed within 10 seconds, the LCD will return to the "Answer Ready" mode.
Repeat the above steps to store a different number in the same speed dial location, or to store a new number in a different speed dial location.

## Notes:

- Pressing Redial button will place a 4 -second PAUSE into the number.

This may be required for accessing special phone services.

- You can store a number with up to 16 digits maximum. Only the last 14 digits will be displayed.


## MEMORY DIALING

Pick up the handset to make your call.
Press MEM, $\mathbf{0}$ buttons ... MEM, 9 buttons for one of the 10 memory locations to be dialed.

## CALLER ID OPERATION

## Notes:

- The unit displays Caller ID information if you have subscribed to this service.
- Batteries must be installed, or Caller ID operations will not work properly (see "To Install Batteries").
If an incorrect, invalid or incomplete Caller ID signal is received, the LCD shows '-LINE ERROR-'.

If only the caller's phone number is received, the LCD shows the caller's phone number with the time and date it was received. The NEW icon turns on and New Call LED blinks.

If both the caller's name and phone number are received, the LCD shows the caller's name and phone number, with the time and date it was received. The 'NEW' icon turns on and NEW CALL LED blinks.

If the name and number are not available due to the caller's restriction, the LCD shows "-PRIVATE CALL-" with the time and date received. The 'NEW' icon turns on and New Call LED blinks.

If the name and number are not available, the LCD will show
"-UNAVAILABLE-" with the call's time and date. The 'NEW' icon turns on and New Call LED blinks.

If no key is pressed within 20 seconds, the LCD will then return to the standby mode.

## VIEW THE CALLER ID MEMORY

If you have new calls ('NEW' icon and New Call LED is lit); press REVIEW
© or $\boldsymbol{V}$ button to read all of the most recent calls.
Once all the new calls have been read, 'END OF NEW CALL' will be displayed.
Press REVIEW $\quad$ button to view the oldest calls, or press REVIEW $\boldsymbol{\nabla}$ button to view the most recent calls.
Note: After you view all the calls in memory, the LCD will show "END OF LIST".
Notes:

1. The New Call LED will blink until all the new Caller ID data has been reviewed.
2. If the 'RPT' icon is turned on, you have received multiple NEW calls from the same number.
3. If you receive a call from a number stored in (previously reviewed) memory, the data in memory will be replaced with the new call's time and date and the NEW icon will be turned on.
If no key is pressed within 20 seconds, the LCD will then return to the standby mode.

## ERASE THE CALLER ID MEMORY

## Erasing a single call

Press REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button for the Caller ID memory location to be reviewed. To clear a single Caller ID memory location, press ERASE button twice quickly.
The data for that call will be erased, and the CALL\# and Caller ID information will be updated.

## Erasing all calls

After all new messages have been reviewed, press and hold ERASE button for 3 seconds. The message "ERASE ALL CALLS" will appear to confirm your action. Press ERASE button to clear all the information, then the message "NO CALLS" will appear.
Both the total call and new call counters will become zero, and the current time and date will be displayed.
Note: All new calls must be reviewed before clearing the entire memory.
CALL BACK (REDIAL) FROM THE CALLER ID MEMORY With the handset hung up on the base press REVIEW $\mathbf{\Delta}$ or $\boldsymbol{\nabla}$ button to find the Caller ID memory location to be redialed. Press CALL BACK button twice to redial, the LCD shows "LIFT HANDSET" or "PICK UP CALL".
Pick up the handset to make your phone call.
With the handset off the hook, press, REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button to find the Caller ID memory location to be redialed. Press CALL BACK button twice, and the number will then be dialed automatically.

## WHEN THE CALLER'S PHONE NUMBER HAS A DIFFERENT AREA CODE FROM THE PRESET:

The long distance dialing digit "1" will be inserted automatically during Caller ID memory call back.
Press CALL BACK button, 11-digit number will blink. Press CALL BACK button again to confirm to dial the 11-digit number.

## When the caller's phone number has the SAME AREA CODE AS THE PRESET:

The long distance dialing digit " 1 " and the 3 -digit area code will be deleted automatically during Caller ID memory call back. Press CALL BACK button, 7 -digit number will blink. Press CALL BACK button again to confirm to dial the 7 -digit number.
Note: Your telephone company may require a different format for making out-of-area (toll) calls WITHIN your area code. See the next section for the procedure to obtain the applicable toll-call format for your phone company.
When your telephone company requires you to dial other than a 7 -digit number (same area code) or 11-digit number (different area code) to make toll calls within your area code, follow one of the four options below for Caller ID call back.

## Option 1

1+Area Code+7-Digit Number (11 digits)

## Option 2

1+7-Digit Number (8 digits)

## Option 3

Area Code+7-Digit Number (10 digits)

## Option 4

7-Digit Number Only
Follow the procedure below to select one of the four options for Caller ID call back.
With the handset hung up on the base:

1. Press REVIEW $\mathbf{\Delta}$ or $\boldsymbol{V}$ button to find the Caller ID memory location to redial. Press CALL BACK button, the 7-digit number (if same area code) or 11-digit number (if different area code) will blink.
2. Press REVIEW $\boldsymbol{\Delta}$ or $\boldsymbol{\nabla}$ button to select one of the options.
3. Press CALL BACK button again to confirm the dial.

## SURGE PROTECTION

Your telephone has built-in protection circuits to reduce the risk of damage from surges in telephone line and power line current. However, lightning striking the telephone or power lines can damage your telephone.
Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug your phone when storms approach to reduce the possibility of damage.

## SETUP

Your telephone connects directly to a modular telephone line jack. If your telephone wiring does not have a modular jack, you can update the wiring yourself using jacks and adapters, or have the telephone company update the wiring for you.
Note: The CSA number of the jack to be installed is CA11C (or CA11W for a wall plate jack).
If your home has specially wired alarm equipment connected to the telephone line, be sure that installing the telephone does not disable your alarm equipment. If you have questions about what will disable your alarm equipment, contact your telephone company or a qualified installer.

## SERVICE AND REPAIR

Modifying or tampering with the telephone's internal components can cause a malfunction and might invalidate its warranty.

## INDUSTRY CANADA CS03 STATEMENT

This product meets the applicable Industry Canada technical specifications. This is confirmed by the registration number. The abbreviation, IC before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.
Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connections. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user of this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

WARNING! Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or an electrician, as appropriate.
CAUTION: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5. An alternative indication of the REN is the Load Number (LN); this number should be divided by 20 to approximate the equivalent REN. The REN Number of this unit is indicated on the bottom of your answering machine.

## FC The FCC Wants You to Know

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) reorient or relocate the receiving antenna; 2) increase the separation between the equipment and the receiver; 3) connect the equipment to an outlet on a circuit different from that to which the receiver is connected; 4) consult the dealer or an experienced radio/TV technician for additional suggestions.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules.Operation is subject to the following two conditions:(1) This device may not cause interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

## Canadian DOC Statement

DOC Class B Compliance - This Class B digital apparatus complies with Canadian ICES-003.

## THE SOURCE - WARRANTY

The Source warrants that this product will be free from defects in materials and workmanship for a period of (1) year from the date of purchase. Within this period, simply take the product and your proof of purchase to any The Source store or participating dealer and the product will be replaced (where available) without charge. Any product which has been subject to misuse or accidental damage is excluded from this warranty.
This warranty is only applicable to a product purchased through The Source company-owned stores or participating dealers in Canada where the warranty is included with the product. While this warranty does not confer any legal rights other than those set out above, you may have additional statutory rights which will vary under the laws of the various countries, states, provinces and other governmental entities in which The Source operates. This warranty is subject to all statutory rights you may have in Canada.

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