



## Battery replacement instructions for your Bell Smart Home equipment.

Enclosed you will find the replacement battery for your Lynx System and step-by-step instructions on how to replace it.

### Battery Disposal

We encourage you to dispose of your old battery in an environmentally friendly way. For more information about the designated battery types and recycling depot locations, please visit [www.call2recycle.ca](http://www.call2recycle.ca).

### Safety Warning

Before starting, ensure there are no abnormalities with the new battery, such as a swollen or split case, liquid leaking from the case, corroded terminals or a high temperature. If you notice any battery abnormalities, do not use the battery. Contact Bell Smart Home to schedule a service call. Contact numbers can be found below.

**IMPORTANT:** Before changing the battery, your alarm system must be temporarily taken OFFLINE. This will stop an alarm signal from being sent to the monitoring centre and an operator acting on the alarm. Call 1 866 949-0078 and choose **Option #1**. You will need to provide your password for verification.

### Instructions

1. **Open the panel.** Use a flat-head screwdriver to press in the two tabs on the top of the keypad. The keypad door will swing down towards you.
2. **Remove the battery strap.** Using a Phillips-head screwdriver, gently undo the small screw holding the battery strap in place (be careful not to loosen the mounting screws that hold your unit to the wall).
3. **Disconnect the battery.** Unplug the red and black wires coming from the old battery by gently pulling on the clips that attach to the panel.
4. **Replace the battery.** Lay the new battery in place and plug the red clip [+ terminal] and black clip [- terminal] into the panel. Place the plastic battery strap over the battery and secure it with the screw.
5. **Replace the front cover.** Lift the panel back up and give a small push on the top to click it back in place.
6. **Contact Technical Support.** You will need to confirm that the battery replacement was successful and the device is in proper working order. Contact numbers can be found below.



### Contact us

For any additional questions about your Bell Smart Home equipment, visit [bell.ca/smart-home](http://bell.ca/smart-home).

For Technical Support, please call one of the following numbers:

Ontario and Québec: 1 877 267-2004. Manitoba: 1 866 949-0078.

New Brunswick, Nova Scotia, Newfoundland and Labrador and PEI: 1 844 474-2023.