



Battery replacement instructions for your Bell Smart Home equipment.

Enclosed you will find the replacement battery for your security system and step-by-step instructions on how to replace it.

Battery Disposal

We encourage you to dispose of your old battery in an environmentally friendly way. For more information about the designated battery types and recycling depot locations, please visit www.call2recycle.ca.

Safety Warning

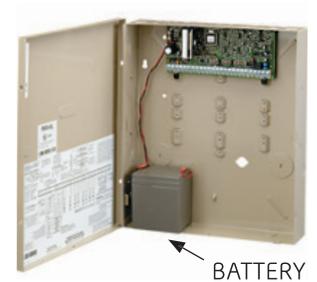
Before starting, ensure there are no abnormalities with the new battery, such as a swollen or split case, liquid leaking from the case, corroded terminals or a high temperature. If you notice any battery abnormalities, do not use the battery. Contact Bell Smart Home to schedule a service call. Contact numbers can be found below.

IMPORTANT: Before changing the battery, your alarm system must be temporarily taken OFFLINE. This will stop an alarm signal from being sent to the monitoring centre and an operator acting on the alarm. Call 1 866 949-0078 and choose **Option #1**. You will need to provide your password for verification.

Before opening your system's panel door, you may need to bypass the "tamper" on your system. This will ensure your interior siren does not go off. To do so, refer to the instructions in your user manual. If you are unable to bypass the tamper, please contact Technical Support; contact numbers are located at the end of this document.

Instructions

1. **Locate your alarm system's metal box.** This usually houses the backup battery and is generally installed in the basement or another room close to the keypad.
2. **Unlock and open the door to the metal box that houses your system.** It may be secured by a lock or screws. If yours uses a key but you cannot find the key, please contact Technical Support; contact numbers are located at the end of this document.
3. **Inside the box, locate the large black battery.** It will be attached to the circuit board with red and black wires. Place the new battery next to the old battery and remove the plastic protective covers. Set them aside.
4. **Disconnect and remove the old battery.** Slide off the connector at the end of the black wire and connect it to the black [-] terminal on the new battery. Repeat with the red wire and red [+] terminal. Place the plastic protective covers from the new battery onto the old battery.
5. **Replace the front cover.** Lock it using the key or screw it back in place.
6. **Contact Technical Support.** You will need to confirm that the battery replacement was successful and the device is in proper working order. Contact numbers can be found below.



Contact us

For any additional questions about your Bell Smart Home equipment, visit bell.ca/smart-home.
For Technical Support, please call one of the following numbers:
Ontario and Québec: 1 877 267-2004. Manitoba: 1 866 949-0078.
New Brunswick, Nova Scotia, Newfoundland and Labrador and PEI: 1 844 474-2023.