



Battery replacement instructions for your Bell Smart Home equipment.

Enclosed you will find the replacement battery for your 2GIG Go Control 2 panel and step-by-step instructions on how to replace it.

Battery Disposal

We encourage you to dispose of your old batteries in an environmentally friendly way. For more information about the designated battery types and recycling depot locations, please visit www.call2recycle.ca.

Safety Warning

Before starting, ensure there are no abnormalities with the new battery, such as a swollen or split case, liquid leaking from the case, corroded terminals or a high temperature. If you notice any battery abnormalities, do not use the battery. Contact Bell Smart Home to schedule a service call.

Instructions

Please start by disarming your system. If your panel is placed on a cradle, do not re-locate it during this process.



1. Locate the power adapter and unplug from the wall.
2. Locate and remove the screw on top of the panel.
3. You will find two slots on either side of the screw. Insert a flathead screwdriver in the slots and gently twist to open the panel. Once open, pull the front cover down.
4. The system will beep every 30 seconds while it is open; this is normal.
5. Locate the hanger strap. Place the hanger strip over the hook in the centre of the back bracket, which is attached to the wall. This will keep the panel from falling while you replace the battery.
6. Locate the green battery pack currently in the system.
7. Locate the white plug that connects the red and black wire from the battery to the circuit board, and gently pull the plug straight out to remove it from the circuit board.
8. Remove the battery from the panel.
9. Insert the new battery into the panel by plugging the battery into the circuit board.
10. Unhook the hanger strap from the bracket.
11. Tuck the hanger strap and any wires back into the wall so you are able to easily close the cover.
12. Press the panel back into the wall bracket; it will snap into place.
13. Replace the screw on top of the panel.
14. Plug the power adapter back into the wall.
15. Contact Technical Support to confirm the battery replacement was successful and the device is in proper working order. Contact numbers are located at the end of this document.