



Battery replacement instructions for your Bell Smart Home equipment.

Enclosed you will find the replacement battery for your alarm system and step-by-step instructions on how to replace it.

Battery Disposal

We encourage you to dispose of your old battery in an environmentally friendly way. For more information about the designated battery types and recycling depot locations, please visit www.call2recycle.ca.

Safety Warning

Before starting, ensure there are no abnormalities with the new battery, such as a swollen or split case, liquid leaking from the case, corroded terminals or a high temperature. If you notice any battery abnormalities, do not use the battery. Contact Bell Smart Home to schedule a service call.

Instructions

Please start by disarming your system. Do not re-locate your panel.



Model A



Model B

1. On the side of the alarm unit, there is a small switch labelled "Battery ON/OFF." Slide the switch to "OFF."
2. Unplug the power cable from the system.
3. Using the pictures on the left, determine if your unit is Model A or B.
4. To access the battery compartment, turn the base of the unit to face down.
 - a. If your unit is Model A, you can pry open the battery compartment door.
 - b. If your unit is Model B, use a Phillips screwdriver to carefully remove the two screws that are securing the battery compartment door. Please note which side of the door faces out, and remove that door.
5. Before removing the existing battery, observe the battery's orientation in the unit and positioning of the wires attached to the battery.
6. Remove the existing battery from the compartment and unplug it by pressing the connector clips and detaching them.
7. Replace with new battery and place into the battery compartment with the label facing down, positioning the battery and wires the same way as the battery that was just replaced.
8. Put the battery door back into place. If you have Model B, re-secure the door with the two screws.
9. **IMPORTANT: Slide the Battery ON/OFF switch to "ON." The system will announce that it is disarmed. If this step is not completed, your system will not work in the event of a power failure.**
10. Plug the power cable back into the system.
11. Contact Technical Support to confirm the battery replacement was successful and the device is in proper working order. Contact numbers are located at the end of this document.

For any additional questions about your Bell Smart Home equipment, visit bell.ca/smart-home.
Or call our Technical Support team using the following numbers:
Ontario and Québec: 1 877 267-2004. Manitoba: 1 866 949-0078.
New Brunswick, Nova Scotia, Newfoundland and Labrador and PEI: 1 844 474-2023.

