TOSHIBA Technical Support Bulletins

T130 series Recall Notice

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Model(s): Satellite T130/T130D, Satellite Pro T130

OS: All

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Description:

Certain Satellite T130, T130D and Satellite Pro T130 laptop computers have been manufactured with a potentially faulty DC In harness. These computers will have model/part numbers beginning with PST3BC, PST3AC, or PST3LC. The defective harness may in some circumstances overheat to the point of melting the computers base at the location where the AC adaptor plugs into the unit. To date there has been no reports of serious injury, but the temperature is sufficient to pose a burn hazard if specific parts of the DC-In Jack or plug are touched when they are overheated.

Toshiba is releasing BIOS revision 2.70 for Satellite/Satellite Pro T130 and BIOS revision 1.90 for Satellite T130D which will prevent the computer from overheating in this manner. To protect you from injury and your computer from damage, Toshiba strongly recommends that you update your systems BIOS to the above mentioned revision or greater for your particular model computer as soon as possible.

Resolution:

The BIOS can be downloaded by visiting our <u>Drivers and Downloads</u> site and selecting your model. Alternatively, the BIOS update will also be provided through the Toshiba Service Station application installed on your computer.

Should the BIOS determine that a harness failure is occurring, external power will immediately be disabled eliminating the possibility of overheating. You will then need to bring the unit to the nearest Toshiba Authorized Service provider. Please click here to locate the nearest service provider or contact the Toshiba Call Center (1-800-663-0378). If the harness failure is detected while the system is operating you will receive a system message indicating that a failure has occurred and that external power has been disabled. You may continue to use the system without risk of overheating using the remaining battery charge. You should immediately close all open files and applications to avoid any data loss. Once the data has been saved the system should be properly shut down. It will not be possible to recharge the battery within the system until the computer has been repaired.

Toshiba regrets any inconvenience this may have caused.

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